



28th December 2019

**Informational Notice: DSB PRODUCTION brief FIX disconnect
around Sat December 28th 17:02:33 UTC 2019**

Audience: DSB PRODUCTION FIX Users

Notification details:

This is an informational notice to those FIX users who suffered a brief disconnect around 17:02:33 UTC earlier on one of our FIX servers.

We have been advised by Amazon AWS that an underlying hardware system rebooted due to a component failure. The instance has been restarted shortly afterwards and we have confirmed that you were able to reconnect immediately to one of the alternative FIX endpoints.

This is an information notice and no further action is required.

Apologies for this inconvenience.

If further assistance or clarification is needed regarding this notification please contact technical.support@anna-dsb.com.